



Guideline to the Ministry of Human Resources and Social Development's Services for People with Disabilities



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Preamble

The Ministry's services contribute to improving the quality of life of people with disabilities and supporting their independence, thereby reducing their financial burdens and enhancing their ability to meet their needs. In light of this, a guidance manual for the Ministry's services has been prepared.

The Ministry provides all services according to an assessment of each type of disability.

The guide provides a detailed explanation of how to apply in accordance with the regulations and conditions of the Ministry of Human Resources and Social Development.

Disability Assessment Service

This service enables people with disabilities registered with the Ministry to submit a request to update their disability data. It also allows people with disabilities who are not registered with the Ministry to submit a request to register their disability data in order to be included among the beneficiaries of the Ministry's services.

Criteria for Disability Assessment Service

The original report must be attached, and it shall include the hospital's stamp or electronic barcode, as well as the signature of the specialist doctor and the hospital director.	The medical report date shall not exceed one year from the date of issuance.	The medical report must be issued by a hospital accredited by the Ministry.
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The Registration Mechanism for the Disability Assessment Service

1 Access to the electronic services portal.	2 Registration for the Disability Assessment Service.	3 Enter the data and attach the medical reports.
4 Complete the social data.	5 The declaration and commitment	6 Submit the application and follow up on it

Misconduct During Medical Report Submission

- Failure to adhere to the file size limit when uploading it to the Disability Assessment Service.
- Submitting a medical report translated by a translation office without uploading the original report.
- Failure to upload medical reports for all the disabilities the individual suffers from.
- Uploading a draft of the medical report before it is officially approved by the hospital.
- Uploading the hematology form without ensuring that all the required details from the hospital are completed.
- Accepting the disability assessment request does not mean immediate access to services for persons with disabilities; it requires applying for each service through the electronic portal.

For your information: Make sure that the login information is correct. If the guardian is registering for their child, a personal account for the child should be used. If the beneficiary does not have an account in Nafath, they should use the traditional login method.

The guardian must log in using the child's details and ensure that all information pertains to the child in order to avoid the assessment being rejected without a clear reason.

The Ministry of Human Resources and Social Development's Services for People with Disabilities

- Financial assistance service for persons with disabilities
- Exemption from visa fees for persons with disabilities
- Discounted fare card service for persons with disabilities
- Traffic facilitation card service for persons with disabilities
- Autism card service
- Medical assistive devices service for persons with disabilities
- Enrollment service for private daycare centers
- Disability certificate issuance service
- University student disability scholarship decision service

1. Financial Assistance Service for Persons with Disabilities

The service allows persons with disabilities registered with the Ministry, whose disability has been assessed, to submit a request for monthly financial assistance according to the approved conditions and regulations.

Submission: Through the Ministry's portal by accessing the service and submitting the request.

Note: It is essential to ensure that there is a valid disability assessment to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/143898>

2. Visa fee exemption service for persons with disabilities

This service allows persons with disabilities to issue a certification for exemption from visa issuance fees (driver, worker, nurse) as well as for residence, renewal, and exit/return visas.

Submission: Through the Ministry's portal by accessing the service and submitting the request, with the necessity of ensuring that a valid disability assessment is available.

Note: It is essential to ensure that there is a valid disability assessment in order to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/290227>

3. Discounted fare service for persons with disabilities.

This service provides discounts on transportation fares in public transport, making it easier for persons with disabilities to move around.

Submission: Through the Ministry's portal, the card can be issued, and the digital certificate can either be printed or sent to the individual's email in (PDF) format, without the need to visit the branch. The card can also be viewed through the Tawakkalna Services app or the Ministry's app.

- If the beneficiary does not have an account in Absher, the guardian can log in through the Ministry's app and view the card.

Note: It is essential to ensure that there is a valid disability assessment in order to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/233427>

4. Traffic facilitation service (parking) for persons with disabilities.

This service allows persons with disabilities to benefit from designated parking spaces in public facilities.

Submission: Through the Ministry's portal, the card can be issued, and the digital certificate can either be printed or sent to the individual's email in (PDF) format, without the need to visit the branch. The card can also be viewed through the Tawakkalna Services app or the Ministry's app.

- If the beneficiary does not have an account in Absher, the guardian can log in through the Ministry's app and view the card.

Note: It is essential to ensure that there is a valid disability assessment in order to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/71648>

5. Autism card service

It is a card issued for individuals with autism through the electronic portal, which enables them to receive priority in services when visiting hospitals, healthcare centers, and other places across the Kingdom with ease.

Submission: Through the Ministry's portal, the card can be issued, and the digital certificate can either be printed or sent to the individual's email in (PDF) format, without the need to visit the branch. The card can also be viewed through the Tawakkalna Services app or the Ministry's app.

- If the beneficiary does not have an account in Absher, the guardian can log in through the Ministry's app and view the card.

Note: It is essential to ensure that there is a valid disability assessment in order to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/233514>

6. Medical assistive devices service for persons with disabilities

This service allows persons with disabilities registered with the Ministry of Human Resources and Social Development, whose disability has been assessed, to submit a request for medical assistive devices according to the approved conditions and regulations.

Submission: Through the service portal, with the option to print the application summary.

Note: It is essential to ensure that there is a valid disability assessment in order to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/233745>

7. Enrollment service for private daycare centers

An electronic service that enables persons with disabilities registered with the Ministry, whose disability has been assessed, to submit a request during the registration period to receive an acceptance notice for enrollment in private daycare centers according to the approved conditions and regulations.

It is essential to ensure that there is a valid disability assessment in order to benefit from the service.

Note: It is essential to ensure that there is a valid disability assessment to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/722405>

8. Disability certificate issuance service

This electronic service enables persons with disabilities registered with the Ministry, who have a disability assessment, to submit a request for an approved electronic certificate issued by the Ministry of Human Resources and Social Development. The certificate includes information about the disabilities registered for the beneficiary.

The certificate can be printed immediately from the electronic portal or sent to the beneficiary's email.

Note: It is essential to ensure that there is a valid disability assessment to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/233652>

9. University student disability scholarship decision service

An electronic service that enables male and female students with disabilities in public universities and colleges, as well as those on government scholarships for university studies, to upload a letter from the university or college to determine the category eligible for the monthly financial allowance from the educational institution, according to the service's conditions and regulations.

Note: It is essential to ensure that there is a valid disability assessment to benefit from the service.

To view the service guide: <https://hrsd.gov.sa/node/5572444>

The Registration Mechanism for Services

1 Disability Assessment It is a fundamental requirement to access these services.	2 Submitting the application: Through the service portal designated for each service.
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